



The Christie
School of Oncology



BRITISH ASSOCIATION OF PHYSICIANS OF INDIAN ORIGIN



**BAPIO - Symposium on Protecting
Patients & Supporting Clinicians**

Feedback - July 2015

BAPIO - Symposium on Protecting Patients & Supporting Clinicians

On 11th February 2015, Sir Robert Francis QC published his final report following the Freedom to Speak Up review which looked at the raising concerns culture in the NHS.

This report is the result of a landmark inquiry into perhaps the greatest NHS scandal – the failure of the health service to take heed when its own doctors and nurses warn that patient safety is at risk.

Sir Robert was appointed by the Health Secretary to lead the review last June. His review took two months longer than expected, after he was deluged with more than 18,000 submissions. Senior doctors and nurses told how their careers were left on the scrapheap, after they tried to alert NHS managers of unsafe practices and cost-cutting that risks lives.

The report makes a number of key recommendations under five overarching themes. With actions for NHS organisations, as well as professional and system regulators to help foster a culture of safety and learning in which all staff feel safe to raise a concern.

Sir Robert's report, however, is only one of the recent reports, the others being the GMC review into suicides by doctors and the 'Hooper' review apart from the seminal inquiries into the 'Mid-Staffs' and 'other hospital failures. The Clinical Leaders Network also undertook an in depth analysis of support for second victims (<http://www.cln.nhs.uk/ourwork/supp/>).

This event organised by the BAPIO Patient Safety Forum with support from the Clinical Leaders Network will take stock of the issues and explore how to organise a system for protecting patients and supporting clinicians.

The keynote address was given by Sir Anthony Hooper - of whom authored the Hooper review for the GMC on whistleblowing. The meeting itself being the first solution themed programme since the publication of the Francis and Hooper reviews.

Course Information

Course date:	3rd July 2015
Venue:	Education Centre, Christie Hospital, Manchester, UK
Attendance:	42 Delegates
Aimed at:	All clinicians (including trainee doctors & nurses), NHS managers.
Course fee:	£70.00

(Includes lunch and refreshments)

At the conclusion of this CME activity, the attendee will have learnt about:

- The lessons from raising concerns about patient safety.
- The findings of various reports.
- Support available for those wanting to raise concerns.
- What arrangements are proposed to support clinicians in the northwest?



Course Programme

0900 - 0930 Registration & Coffee

0930 **Welcome** **Mr Shyam Kumar**
Consultant Orthopaedic Surgeon, UHMBFT
Secretary, BAPIO Patient Safety Forum

Introduction **Dr JS Bamrah**
Medical Director, Manchester Mental Health Trust
Chairman, BAPIO

0945 **Session 1** **Taking Stock:**
Chairs - **Dr Ramesh Mehta** **Dr Nareswar Sinha**
President, BAPIO

Trials & Tribulations of a whistle blower - A solution themed approach

- A doctor **Dr Raj Mattu / Prof Narinder Kapur**
- A nurse **Ms Jennie Fecitt**
- A patient advocate **Ms Fiona Bell**
- A parent **Mr James Titcombe**
Patient Safety Advisor, GMC

1100 **Responsibility & Accountability of Management:**

Chairs - **Dr Kailash Chand** **Dr Keyur Buch**
Deputy Chair, BMA

• BMA **Dr Kailash Chand**
Deputy Chair, BMA

• BAPIO **Dr JS Bamrah**
Medical Director, Manchester Mental Health Trust
Chairman, BAPIO

• NCAS **Ms Vicky Voller**

• Medical Director **Dr Umesh Prabhu**
Medical Director, WWL NHS Foundation Trust

1215 - 1300

Lunch

Course Programme

1300 **Key note address Whistleblowing & the GMC - Sir Anthony Hooper (Matrix Chambers)**

Chair - **Mr Anthony Blower**
Medical Director, The Christie NHS Foundation Trust

Sir Anthony Hooper recently published the Hooper review for the GMC on whistleblowing. This meeting is the first solution themed programme since the publication of the Francis and Hooper reviews.

1400 **Session 2** **Moving Forward - North West Setting the Trend:**

Chair - **Dr Rajan Madhok** **NOPAIN**
Rtd. Prof. of Public Health (Northwest Prevention And
Ex Chair, BAPIO Early Intervention)
model to protect clinicians to improve patient safety

• GMC **Mr Blake Dobson**
Employer Liaison Advisor, GMC

• NMC **Ms Sarah Page**
Director, Fitness to Practice, Nursing and Midwifery Council

• CQC **Mr James Titcombe**
Patient Safety Advisor, GMC

• CLN **Dr Raj Kumar**
General Practitioner
Founder, Clinical Leaders Network

• Connecting with people **Dr Alys Cole-King**
Consultant Psychiatrist

1500 - 1515

Coffee

1515 **Global view on improving patient safety - Roger Kline**

Chairs - **Mr Chelliah Selvasekar** **Dr Jaspal Dua**
Consultant Colorectal Surgeon
Christie Hospital

1600 **Interactive Session - 'A Culture of Safety & Learning without fear of blame or reprisal'**

Chairs - **Dr Satheesh Mathew** **Dr Suresh Rao**
Vice President, BAPIO

Course Programme

Dr Minh Alexander

Former Consultant Psychiatrist

Dr Umesh Prabhu

Medical Director, WWL NHS Foundation Trust

Dr Kailash Chand

Deputy Chair, BMA

1645

Concluding remarks **Dr Ramesh Mehta**
President, BAPIO

1700

Vote of Thanks

Faculty

Mr Shyam Kumar

Consultant Orthopaedic Surgeon, UHMBFT
Secretary, BAPIO Patient Safety Forum

Dr JS Bamrah

Medical Director, Manchester Mental Health Trust
Chairman, BAPIO

Dr Ramesh Mehta

President, BAPIO

Mr Chelliah Selvasekar

Consultant Colorectal Surgeon, Christie Hospital
BAPIO

Mr James Titcombe

Patient Safety Advisor, GMC

Dr Kailash Chand

Deputy Chair, BMA

Dr Krishna Kasaraneni

Chair, BMA Equality and Inclusion Committee

Dr Umesh Prabhu

Medical Director, WWL NHS Foundation Trust

Sir Anthony Hooper

Medical Director, The Christie NHS Foundation Trust

Professor Rajan Madhok

Rtd. Prof. of Public Health
Ex Chair, BAPIO

Mr Blake Dobson

Employer Liaison Advisor, GMC

Dr Raj Kumar

General Practitioner
Founder, Clinical Leaders Network

Faculty

Dr Alys Cole-King

Consultant Liaison Psychiatrist

Director and Co-Founder of Connecting with People

Dr Minh Alexander

Former Consultant Psychiatrist

Dr Satheesh Mathew

Vice President, BAPIO

Ms Sarah Page

Director, Fitness to Practice, Nursing and Midwifery Council

Mr Anthony Blower

Medical Director, The Christie

Dr Raj Mattu

Dr Suresh Rao

Dr Jaspal Dua

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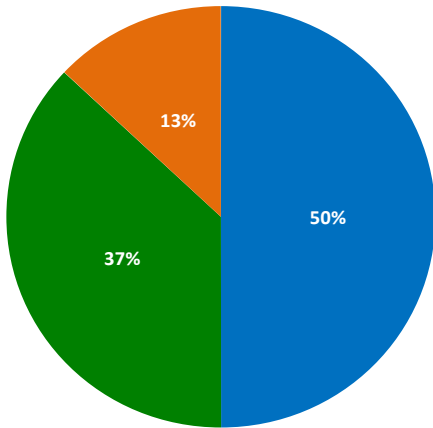
Ms Vicky Voller

Ms Jennie Fecitt

Ms Fiona Bell

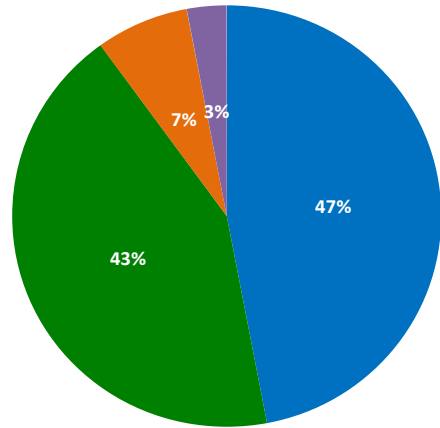
Overall Teaching Feedback

How was the overall content of the event?



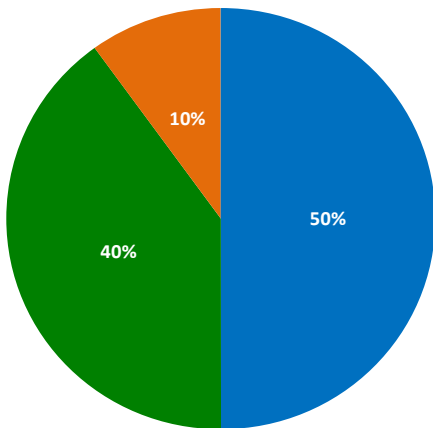
■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

How was the clarity of presentations and discussions?



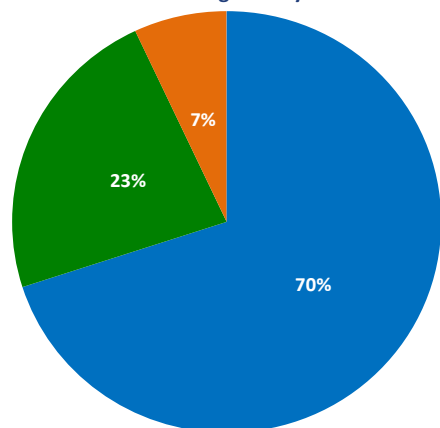
■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

How would you rate the general standard and knowledge of the speakers?



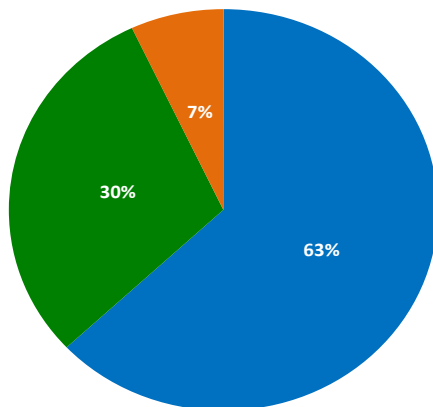
■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

Do you feel that you benefited from the information/knowledge you gained by attending the day?



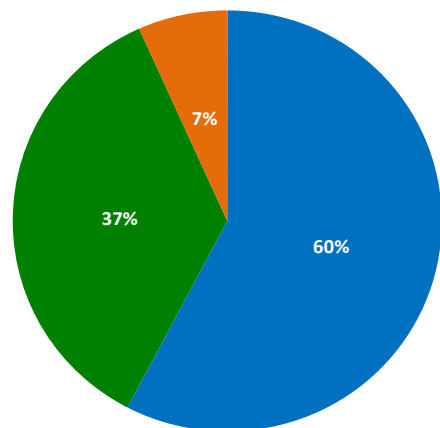
■ Most certainly ■ Certainly ■ Probably
■ A small amount ■ Not at all

Do you feel that you enhanced your understanding of Whistle Blowing, Responsibility & Accountability of Management, Learning without Fear of Blame or Reprisal?



■ Most certainly ■ Certainly ■ Probably
■ A small amount ■ Not at all

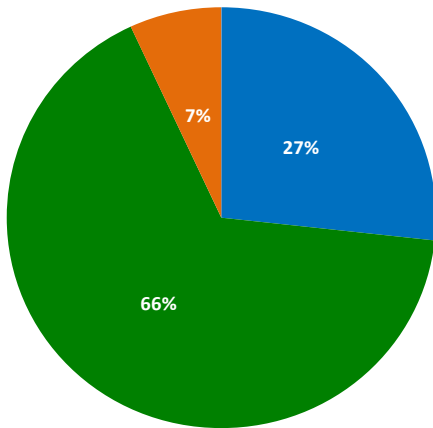
Trials and Tribulations of a Whistle Blower: A Solution Themed Approach



■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

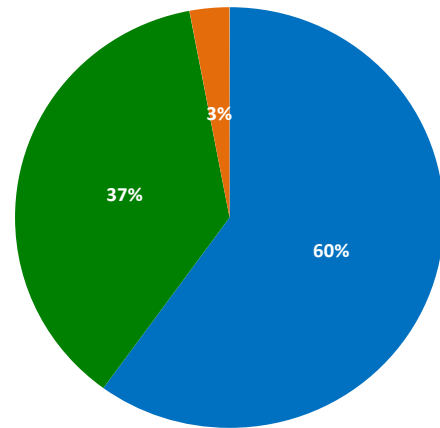
Overall Teaching Feedback

Management of Elderly Patients in A&E



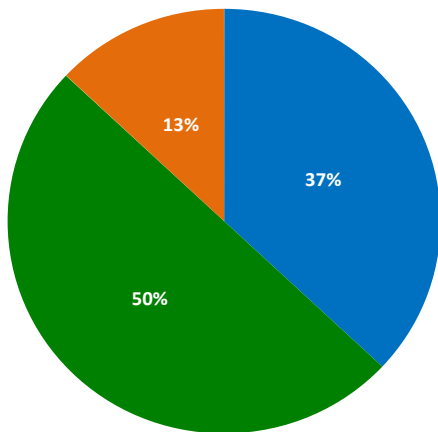
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Keynote Address by Sir Anthony Hooper



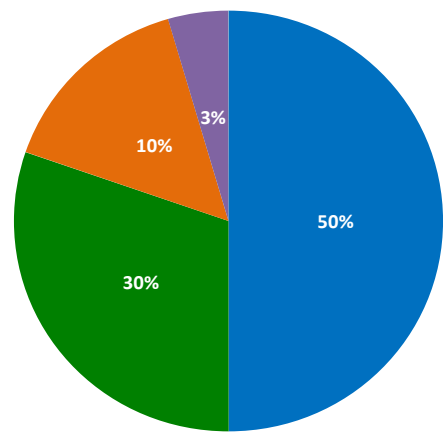
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Moving Forward – North West Setting the Trend



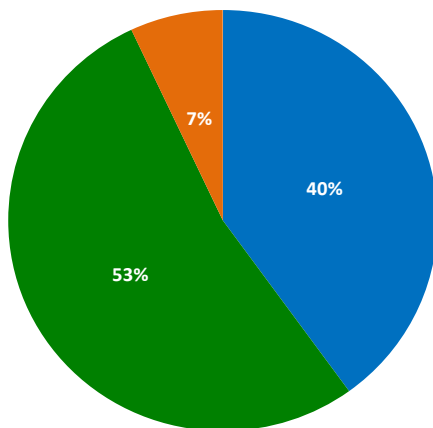
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Global View on Improving Patient Safety



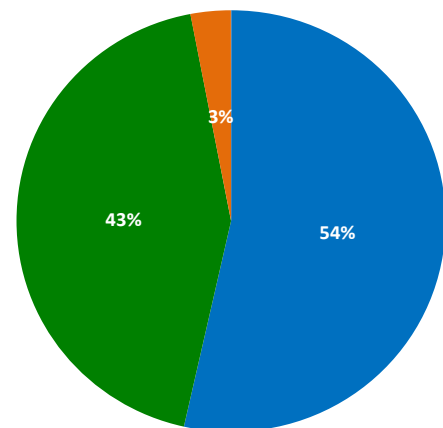
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A Culture of Safety and Learning without Fear of Blame or Reprisal



■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

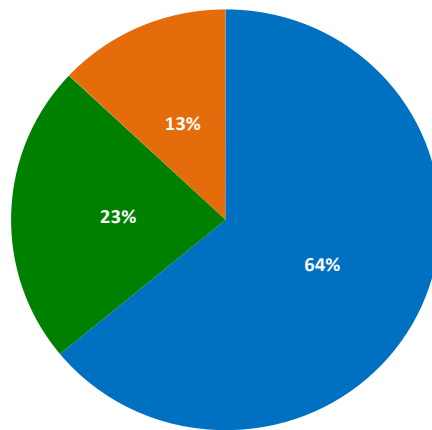
Would you recommend this event to a friend?



■ Most certainly ■ Certainly ■ Probably ■ Maybe ■ No way

Overall Teaching Feedback

Would you attend a similar event again in the future?



■ Most certainly ■ Certainly ■ Probably ■ Maybe ■ No way

Individual Comments

I found the course useful and relevant to the exam preparation. Good course.

GP

As a specialist lawyer in Whistleblowing and Employment Law very useful indeed with great chance to liaise with informed participants - would have paid double for the chance to come.

MC

Other Professional Solicitor Leigh Day

The course was excellent and provided good value for money. I will definitely recommend it to my friends.

MF

Very good. Being a clinician all the discussed topics are very much relevant.

KM

Royal Lancaster Infirmary, Lancaster

Well done. Excellent Course.

SM

Cumberland Infirmary, Carlisle

Inspirational!!!! Extremely informative, kept me gripped throughout the day. I have not attended a study day like this in years. Loved the interaction, haven't stopped talking about this day!!

TA

Nurse, Nursing student

Excellent course and faculty. Good quality presentations. Relevant for exam preparation.

AS

Lynfield Mount Hospital, Heights Lane, Bradford, Bd9 6dp

Please advertise the meeting widely for all doctors irrespective of their origin (Indian or not).

ST

Queen's Medical Centre, Nottingham

I found the course useful and relevant to the exam preparation. Good course.

SA

Calderstones Partnership NHS Foundation Trust

Individual Comments

It has been one of best event I have attended. I would take an opportunity here to suggest that from BAPIO platform the victim of whistleblower and subject of harassment and bullying should have a legal support at reasonable payment.

SA
Whiston Hospital, Prescot

High standard of faculty. Relevant for exam preparation. Content of the course was good.

VM
King's Mill Hospital, Sutton in Ashfield

Very relevant for anyone working in NHS. Information about networking and get support rather than suffering in silence. How to fight against bullying, discrimination and support for whistleblower in best interest of patients.

SG
Royal Lancaster Infirmary, Lancaster

Very relevant as we are experiencing similar problems at our trust.

GM
Royal Lancaster Infirmary, Lancaster

Urgent need for concrete steps to protect whistleblowers and reinstate those who have suffered detriment. This can happen only if the suggestions that have been put forward in the meeting are crystallised in the form of legislation and GMC guidance.

SJ
Bedford Hospital, Bedford



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